

- Condé Nast Traveler Readers' Choice Awards - Voted No. 10 in Top 30 Hotels in Africa - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 3 in the Top 25 Hotels in Africa - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 14 in the Top 25 Luxury Hotels in Africa - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 13 in the Top 25 Hotels for Service in Africa - 2020
- Travel + Leisure 'World's Best' Awards - Voted No. 1 in Top 5 Resort Hotels in Africa - 2020
- Travel + Leisure 'World's Best' Awards - Voted No. 21 in Top 100 Hotels in the World - 2020
- Condé Nast Traveler Readers Choice Awards - Voted No. 8 in the Top 30 Hotels in Africa - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 1 Top Hotel in South Africa - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 2 Top Hotel in Africa - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in South Africa - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 6 Best Service in South Africa - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 15 Top Luxury Hotel in Africa - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 17 Best Service in Africa - 2019
- The Lilizela Tourism Awards - National Winner in the Hotel category - 2018
- World Travel Awards – Winner of South Africa's Leading Hotel - 2018
- Condé Nast Traveler Readers' Choice Awards – Voted No.16 in the Top 20 Hotels in Africa - 2018
- Lilizela Award - Top 5-Star Hotel in KwaZulu-Natal (KZN)- 2018
- TripAdvisor Travellers' Choice Awards - Voted No. 1 in the Top 25 Hotels in South Africa - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in Africa - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in Africa - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in Africa - 2018
- Lilizela Award - Top 5-Star Hotel in KwaZulu-Natal (KZN)- 2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 8 in the Top 20 Hotels in Africa - 2017
- Diners Club Winelist Awards - Best Wine List Diamond Award in KwaZulu-Natal - 2017
- World Luxury Spa Awards - Voted Best Luxury Hotel Spa in South Africa - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 1 Top Hotel in South Africa - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 4 Top Hotel in Africa - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in South Africa - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 13 Luxury Hotel in Africa - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 3 Best Service in South Africa - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 9 Best Service in Africa - 2017
- Condé Nast Johansens Awards for Excellence Readers' Award – 2017
- LUX Magazine - Hotel & Spa Awards - 'Ones to Watch' - South Africa - 2017
- Haute Grandeur Hotel Awards - Winner of the Best Wedding Hotel in South Africa - 2016
- Lilizela Award - Top 5-Star Hotel in KwaZulu-Natal (KZN)- 2016
- Business Traveller Africa Awards - Best Luxury Hotel in SA – 2016
- Condé Nast Travelers' Readers' Choice Awards - Voted No. 5 Top Hotels in Africa & the Middle East – 2016
- TripAdvisor Travellers' Choice Awards Voted No. 1 Hotel in South Africa – 2016
- World Spa Awards South Africa's Best Hotel Spa - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 22 in the Top 25 Hotels for Romance in South Africa - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 4 Top 25 Hotels in Africa - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 7 Top 25 for Best Service in South Africa - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 9 Top 25 Luxury Hotels in South Africa - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 19 Top 25 Hotels in Africa – 2016
- TripAdvisor - Certificate of Excellence for The Parm Court – 2016
- TripAdvisor - Certificate of Excellence for The Grill Room – 2016
- TripAdvisor - Certificate of Excellence for The Ocean Terrace - 2016
- Condé Nast Traveler Readers Choice Awards - Voted No. 2 in the Top 25 Hotels in Africa – 2015
- World Spa & Wellness Awards voted Hotel Spa of the Year – 2015
- TripAdvisor Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year - 2015
- TripAdvisor Travelers' Choice Awards Voted No. 6 Top Hotels in Africa - 2015
- TripAdvisor Travelers' Choice Awards Voted No. 13 Top 25 Luxury Hotels in South Africa - 2015
- TripAdvisor Travelers' Choice Awards Voted No. 3 Top 25 Hotels in South Africa - 2015